



DCLS603

Reg. No.

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VI Semester B.Com (LSCM) Degree Examination, June/July - 2025

COMMERCE

Quality Management In Supply Chain

(NEP Scheme F+R)

Time : 2½ Hours

Maximum Marks : 60

Instructions to Candidates:

Answer should be written in English only.

SECTION - A

Answer any FIVE of the following questions. Each question carries Two marks.

(5×2=10)

1. a. What is Quality Movement?
- b. State any two merits of Quality Management System.
- c. What do you understand from Quality Assurance?
- d. Give the meaning of Cube rate.
- e. Expand DMAIC and DMADV.
- f. Mention any two roles of purchasing manager.
- g. State any two reasons for benchmarking.

SECTION - B

Answer any FOUR of the following questions. Each question carries Five marks.

(4×5=20)

2. Write a note on Total Quality Management.
3. State the importance of Quality Management.
4. Briefly explain the principles of Six Sigma.
5. State the general problems of vendor quality
6. Explain the process of Quality Function Deployment.

[P.T.O.]



(2)
SECTION - C

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Answer any TWO of the following questions. Each question carries Twelve marks.
(2×12=24)

7. What is Quality Control? Explain the various benefits and steps of Six Sigma.
8. Explain the elements and principles of Quality Management.
9. Briefly explain the approaches of Quality Improvement.

SECTION - D

Answer any One of the following question. Each question carries Six marks.
(1×6=6)

10. List out the criteria for evaluating vendor quality.
11. Briefly highlight the uses of Six Sigma.